APPENDIX 2 – Review of Tenancy Agreement

 Tenant Consultation responses

**Respondents agree with proposals;**

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| **Address** | **Comment 1** | **Comment 2** | **Comment 3** | **Comment 4** | **Comment 5** |
| George Moore Close | Section 2 - definition clear | Section3 - I prefer to provide a photgraph | section 21 - I agree with Do' and Don’ts |  |  |
| Jericho Street | I am happy with 99.9% of the changes |  |  |  |
| Cardinal House | Section 18 - Agree | Section 12 - Depends on how long visitors want to stay | Section 13 - Quite good if this can be allowed | Section 14 - Welcome this change | Section 11 - should be dealt with as soon as it arises for better results |
| Brookview | We agree |  |  |  |  |
| Warren Crescent | Please go ahead | Drug use in stairwells, pets causing annoyance, unknown visitors etc. | Council should do random visits to check |  |  |
| Kendall Crescent | I understand the rules and regulations and will abide by them |  |  |
| Stubbs Avenue | All seems perfectly adequate and reasonable |  |  |
| Radcliffe Road | I agree with all the tenancy agreement and always abide to them |  |
| Brome Place | Seems reasonable - rent increases are a bit punishing though |  |  |
| Daisy Bank | Agree |  |  |  |  |
| Headley House | Changes are wide ranging and fair - no particular comments on the proposed amendments |
| Windrush Tower | Very happy with everything |
| Jackson Road | Agree with everything said. |
| Rose Hill | The proposed changes are entirely reasonable and don’t require further comment |
| Hawksmoor Road | Basically great rules but concerned about the extent of relying on tenants to control visitors behaviour |
| Sheriffs Drive | I agree to all the checklist conditions |  |  |  |  |

**Respondents disagree with proposals;**

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| **Address** | **Comment 1** | **Comment 2** | **Comment 3** | **Comment 4** |
| Paget Road | Section 18f and Section 16b - this sections are invading privacy |
| Southfield Park | Section 18c - I cant afford to replace the flooring. I think this unfair. |
| Leiden Road | Various queries raised - full draft issued |
| Cranley Road | Does not want to change the current terms and refuses to sign the new agreement |
| Henry Taunt Close | Unhappy about photographs | Considers rent increases to be housing fraud | Unhappy about 'reasonable request' in section 3 regarding access. | Comment about wording in harassment clause |

**General Comments - Any issues raised have been forwarded to the relevant team to resolve.**

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| **Address** | **Comment 1** | **Comment 2** | **Comment 3** | **Comment 4** | **Comment 5** | **Comment 6** |
| Preachers Lane | Please make sure you include 'the prohibition of ball games close to properties' as a clause at s 11.5  |
| Normandy Crescent | You don’t mention rent increases - does this mean there arent going to be any? | Neighbours are leaving belongings under the stairs and outside front doors. |  |  |  |  |
| North Brook House | Happy with home and staff. | Requested a coffee morning |  |  |  |  |
| Townsend Square | Section 10 - we have kept a dog for 10 years without a problem | Section 11 - Donnington Club music can be very loud | Section 12 - car damaged on several occasions | Section 7 - have fitted wooden floors and so has everybody else |  |  |
| Devereaux Place | Parking issues in street |  |  |  |  |
| Foxwell Drive | Section 2- what are the definitions? | Section 3 - Sensible changes that will help prevent fraud. | Section 4 - who can live with you? | Section 6 - what are the responsibilities for decoration? | Section 12 - Can you carry out major repairs in your own off road parking? If not why not? | Section 21 - Where does the SORN apply? |
| Radcliffe Road | I have removed all my fireplaces - does this affect my tenancy? |
| Ladenham Road | Happy in our home and with the services provided. |
| Whitworth Place | Section 4 - I have no intention of subletting | Section 5 - I pay my rent by DD | Section 10 - I have no animals | Section 18 - flat has been altered to my benefit. | I am happy and content with my home |  |
| The Oval | I abide by my tenancy agreement |
| Barton Road | Issues with items left in stairs including bikes and rubbish | Too many cars without permits | Children playing football and climbing on sheds |  |  |  |
| John Snow Place | Happy with current home |
| Blackbird Leys | Parking issues in street | Vehicle repairs in parking areas |  |  |  |  |
| Lake Street | Section 12 - Parking issues in street | Section 8 - Large items dumped by bin store |  |  |  |  |
| Cranley Road | Section 12 - Parking issues in street |
| Masons Road | Query about repairs exemption |
| Warburg Crescent | Issues with gardens not being kept properly. |
| Normandy Crescent | Laminate floors - having a problems with neighbours flooring | Rubbish - need better management of bin stores | Smoking on baclonies and dumping of used cigarettes an issue | Should ban drying washing on balconies |  |  |
| North Place | Subletting and lodgers must be costing the Council a lot of money |
| Fettiplace Road | Details about relationship breakdown | Living in another property because of work commitments |  |  |  |  |
| Priory Road | Succession query |
| Barton Road | Cars parking without permits | Problem with damp and mould on windows | Damp in the flat | Kids playing with footballs and climbing on sheds |  |  |
| Balfour Road | Does not understand the consultation |
| George Moore Close | Section 21 - Hope this is enforced | Rubbish - put in appropriate bins | Parking issues in the street |  |  |  |
| Quarry Road | No problems living here. | Don’t understand all of the clauses but they also don’t affect me |  |  |  |  |
| Southfield Park | The Council should check who is living in certain flats |  |  |  |
| Jericho Street | Always thought the tenancy agreements sensible and fair. The Council should be more forceful with the agreements. |
| Danvers Road | Glad to be a Council man |  |  |  |  |
| Cardinal House | Issues with parking permits and non residents using facilities |
| Hawksmoor Road | Issues with bikes and rubbish in stairwell | Needs help with garden |  |  |  |  |
| Taverner Place | Section 10 - keep all dogs on a lead when outside their homes |
| Malinson Court | Section 11b - include people with disabilities in clause about harassment |
| Ash Grove | Should improve policies around what to do when you move out .  | Start making people move who under occupy and don’t pay incentives |  |  |  |  |
| Furlong Close | Comments about noisy neighbours and blocked walkways |
| Girdlestone Road | Comments about parking issues |
| Claymond Road | Comments about health |
| Richardson Ct | Comments around standard of services. | Parking problems with non residents  |  |  |  |  |
| Bonar Road | Raised issues of disability  |
| Trinity Street | Comments about keeping his pets |
| David Walter | General comment that people have difficulty keeping to the agreement |
| Normandy Crescent | Raised various issues about kitchens, bathrooms and communal areas.  |
| Northfield Close | Raised issues with neighbours pets. |
| Arnold Road | Raised various community issues not tenancy related |
| Alice Smith House | Raised issue of communal bin store |
| Glanville Road | Raised a number of issues - full version issued. |
| Williamson way | The Council should be more strict about laminate floors | Communal gates need fixing. |  |  |  |  |
| Furlong Close | Generally unhappy in her home requesting to move |

**Respondents made no comment;**

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| **Address** |
| Borrowmead Road |
| Evenlode Tower |
| Bramwell Place |
| Skelton Court |
| Singletree |
| William Kimber Crescent |
| Faulkner Street |
| Plowman Tower |
| Sheriffs Drive |
| Malford Road |
| Hawksmoor Road |
| Parsons Place |
| Hockmore Tower |
| Warburg Crescent |
| Erica Close |
| Friars Wharf |
| Leiden Road |
| Fernhill Road |
| Ashhurst Way |
| Palmer Road |
| Evenlode Tower |
| Blackbird Leys Road |
| Banbury Road |
| Danvers Road |
| Trinity Road |
| Faulkner Street |
| Skylark Place |
| Barns Road |
| George Moore Close |
| Windrush Tower |
| Knights Road |
| Northbrook House |
| Highcross Way |
| Monks Close |
| Hockmore Tower |
| Sorrell Road |
| Knights Road |
| Buckler Road |
| Stubbs Avenue |
| Druce Way |
| Asquith Road |
| Colemans Hill |
| Knights House |
| Sorrell Road |
| Bullstake Close |